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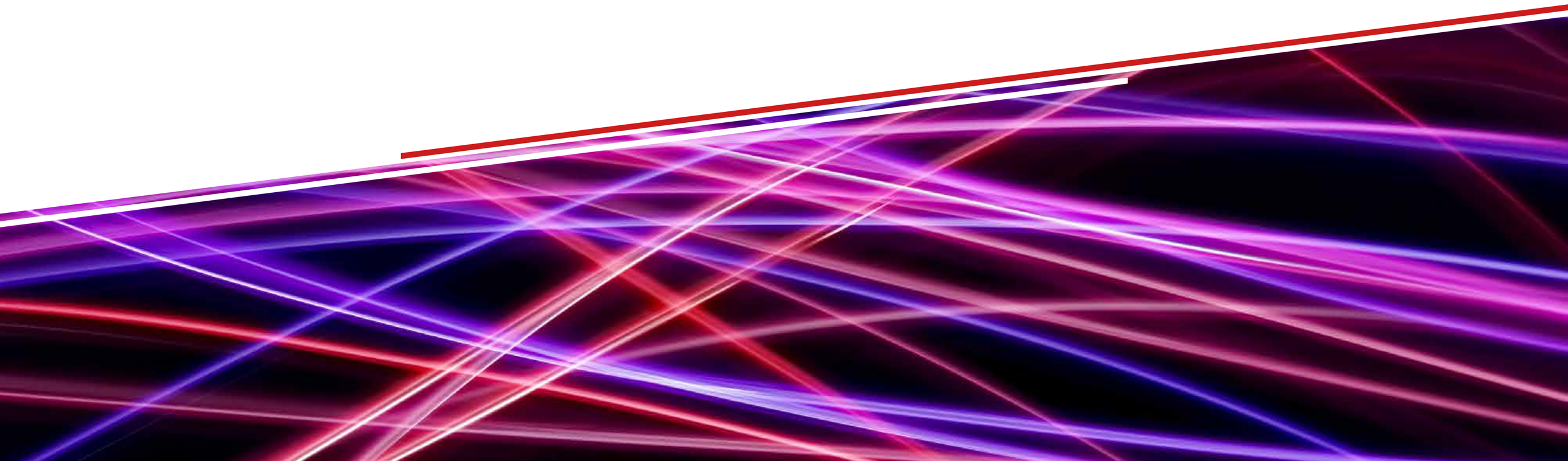
Aras Product Documentation and Information Roadmap

Sandra LoPilato

March 5, 2024



Agenda

- Aras Product Documentation and Information Strategy
- What’s New with Product Documentation and Information
- What’s Coming with Product Documentation and Information
- Q&A

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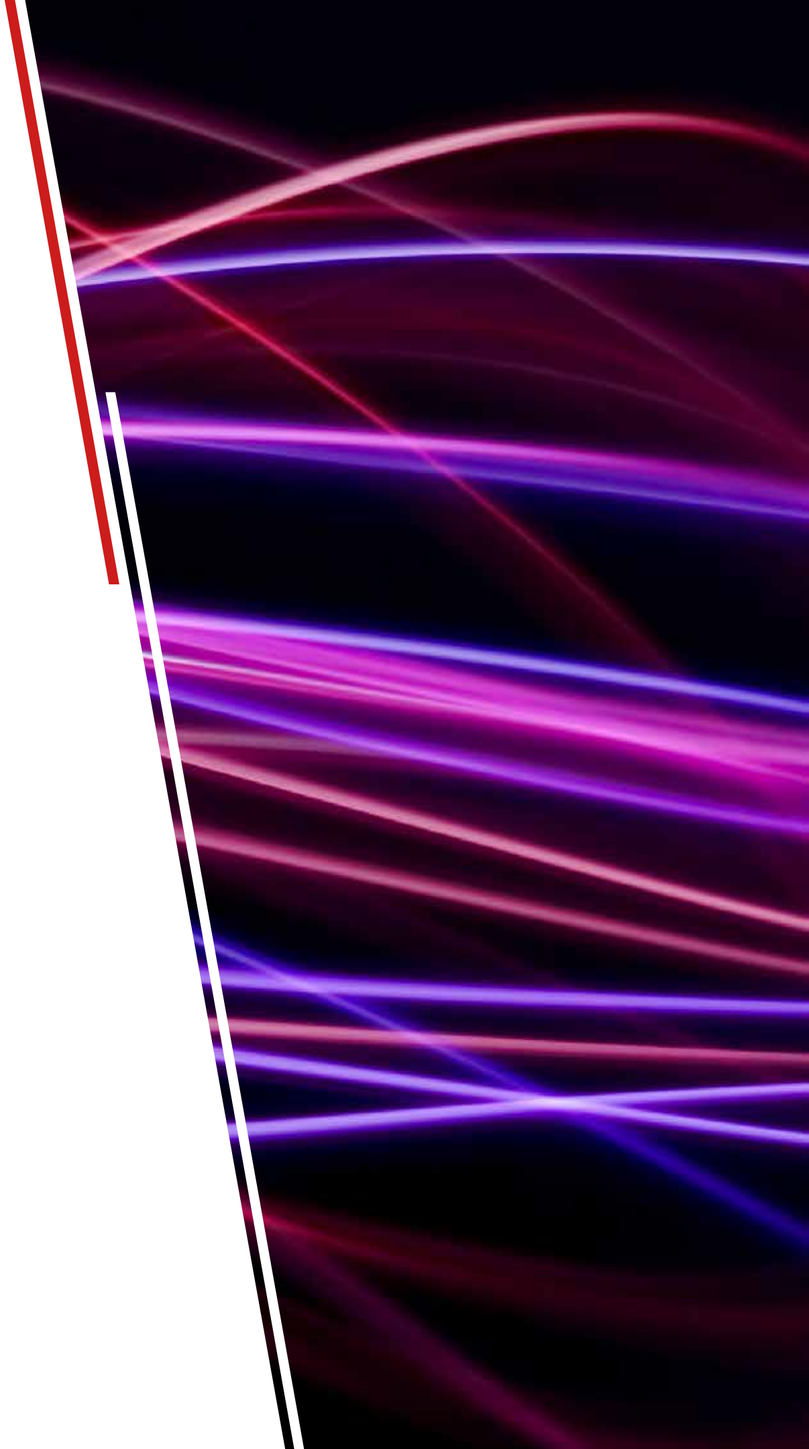
Aras Product Documentation and Information Strategy



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Aras Product Documentation and Information Strategy

Plan

Review existing Aras product documentation, information, and eLearning to identify needed changes and additions

Create

Review backlog of customer requests for documentation updates

Collaborate with the Product Management team and implement changes and additions

Release

Release quality Aras product documentation, information, and eLearning

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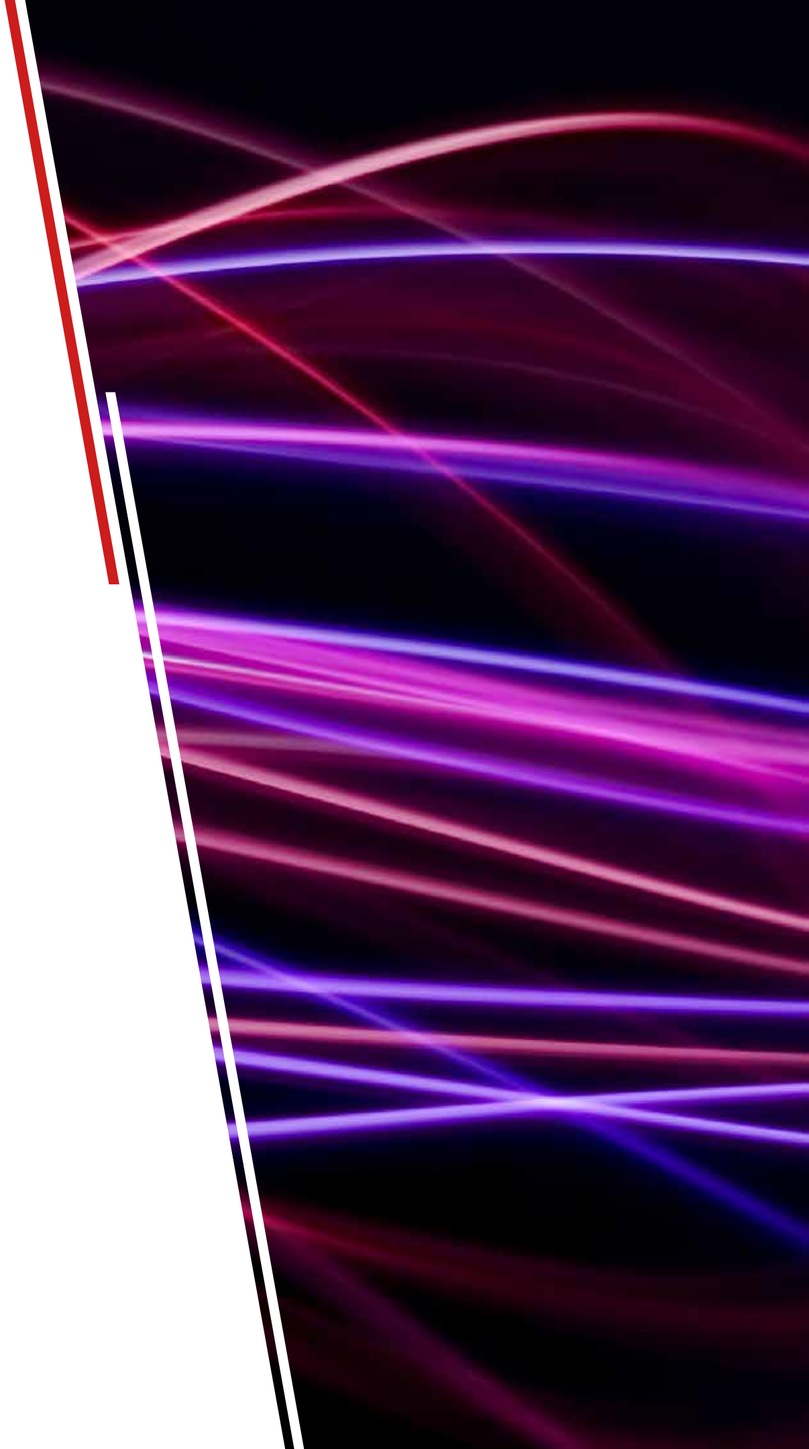
What’s New With Product Documentation



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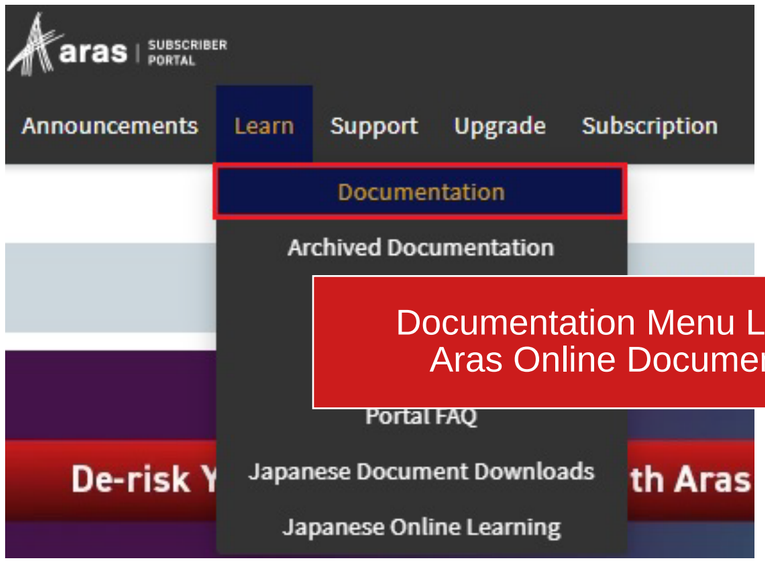
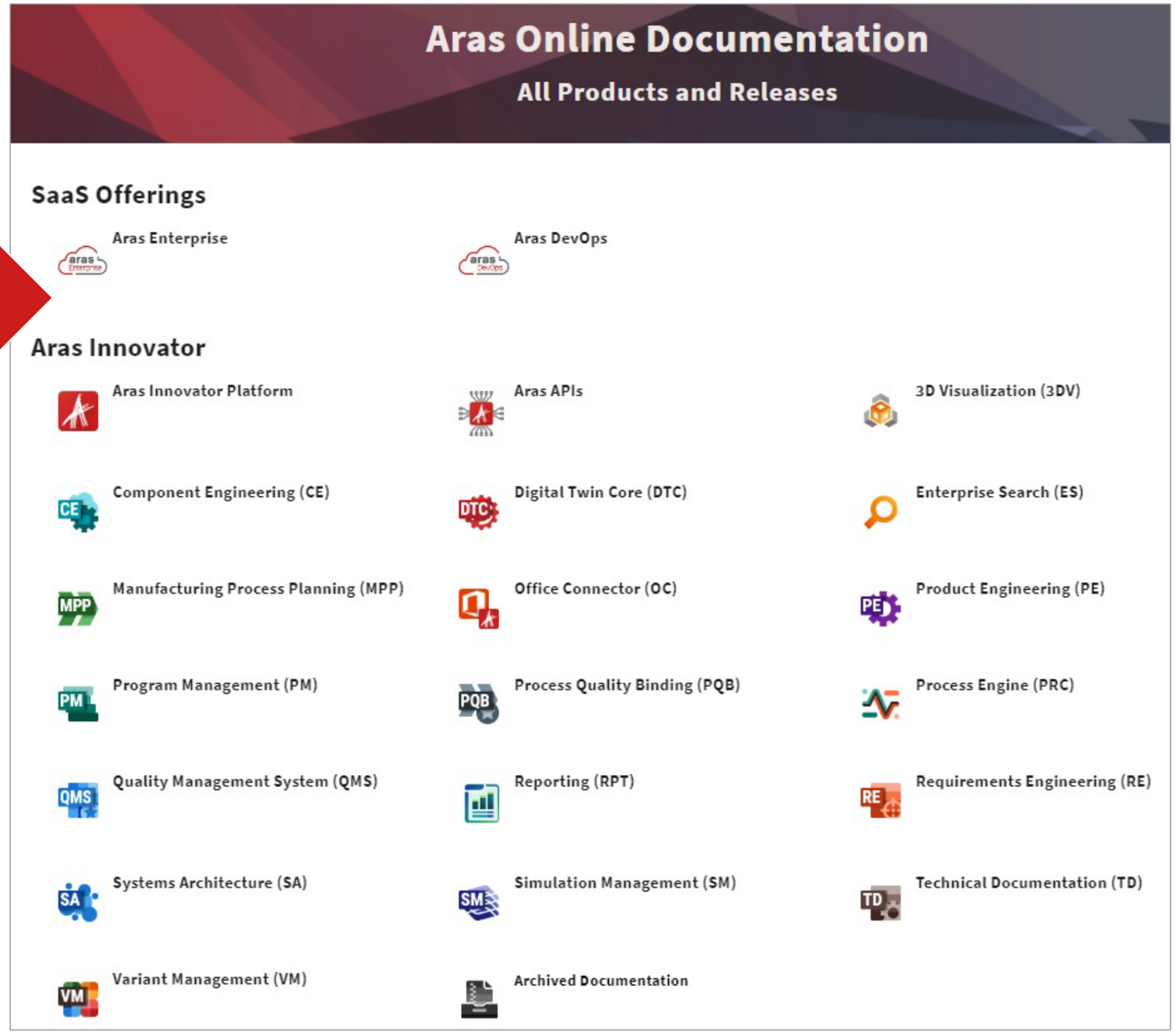
Aras Online Documentation in Subscriber Portal



Documentation Menu Launches Aras Online Documentation



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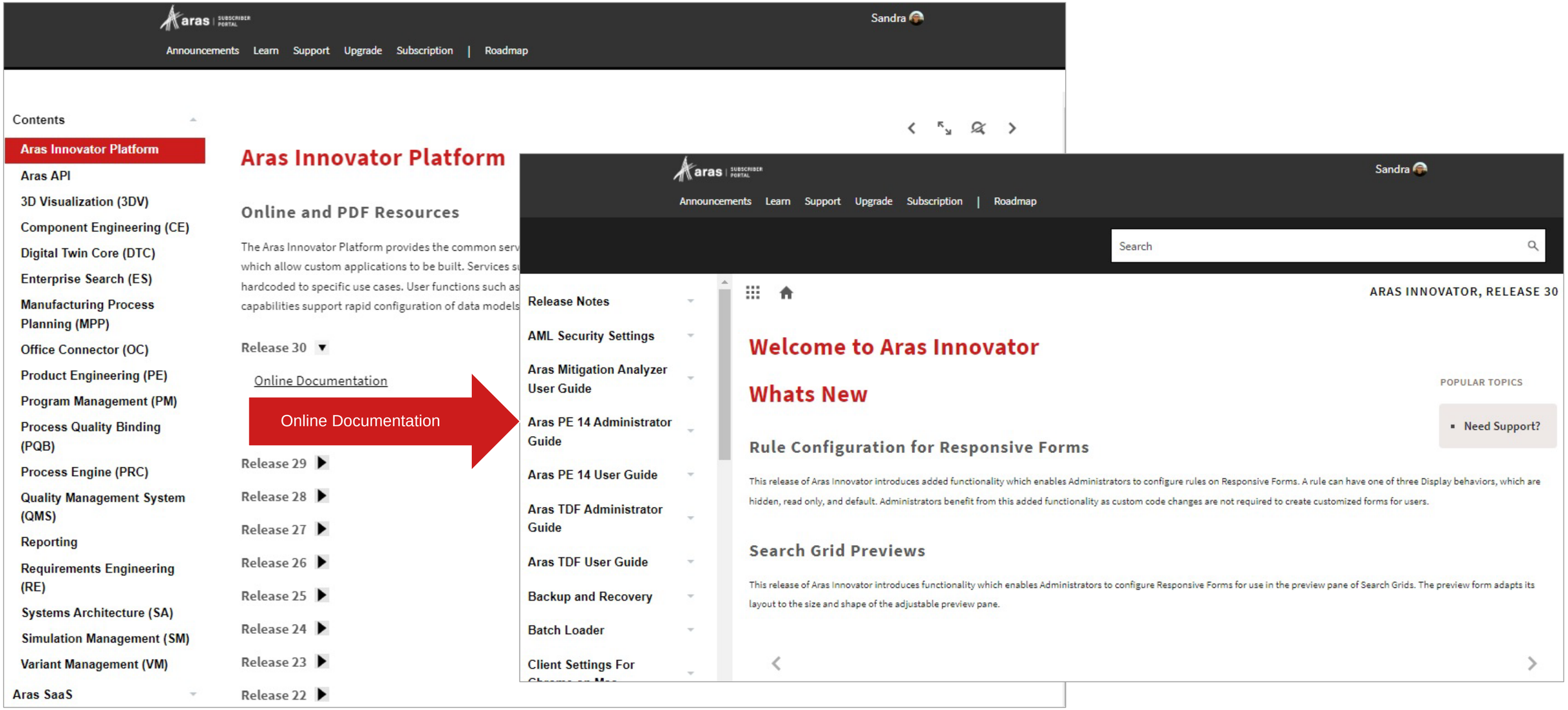
Aras Online Documentation in Subscriber Portal Continued



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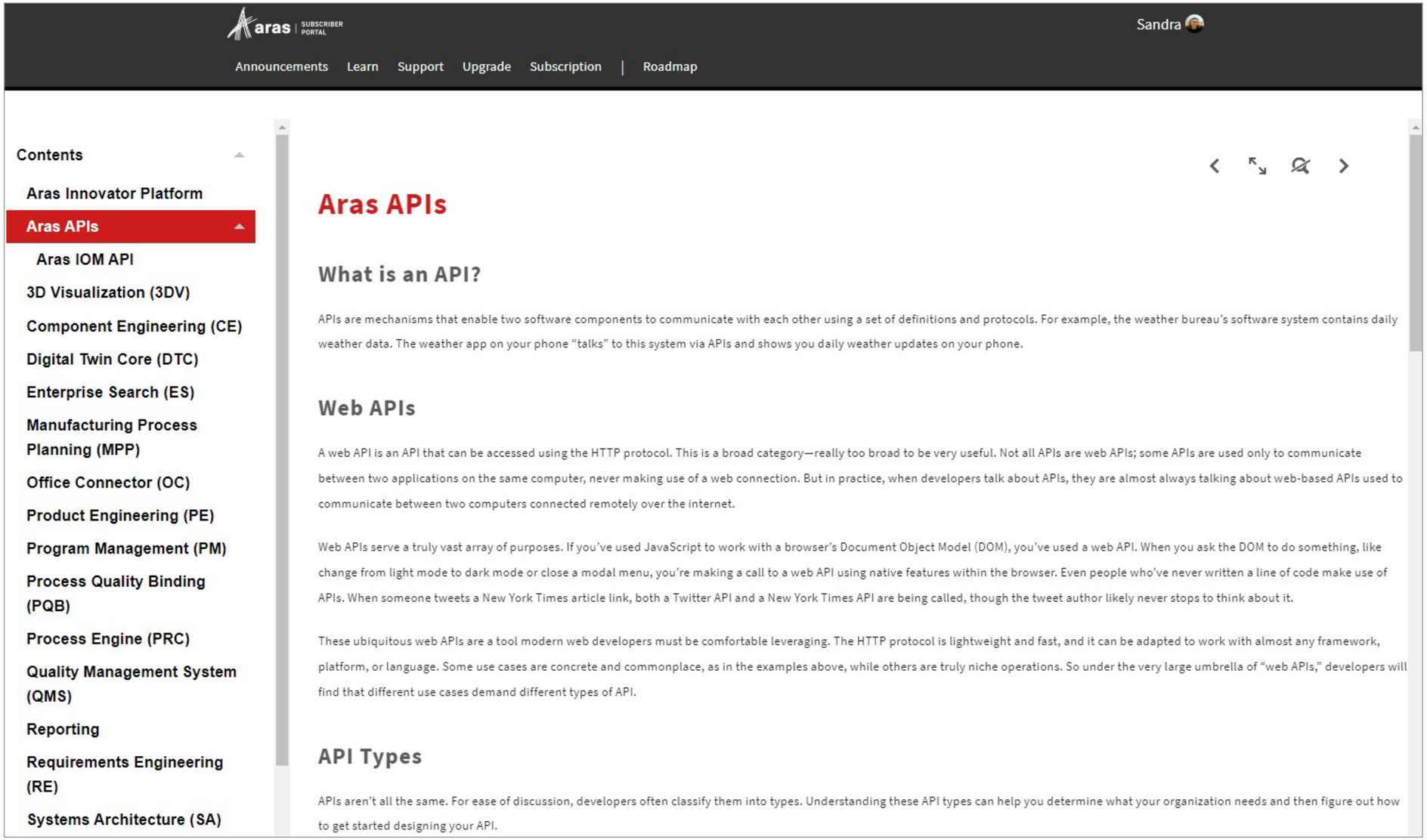
API Documentation

Aras APIs



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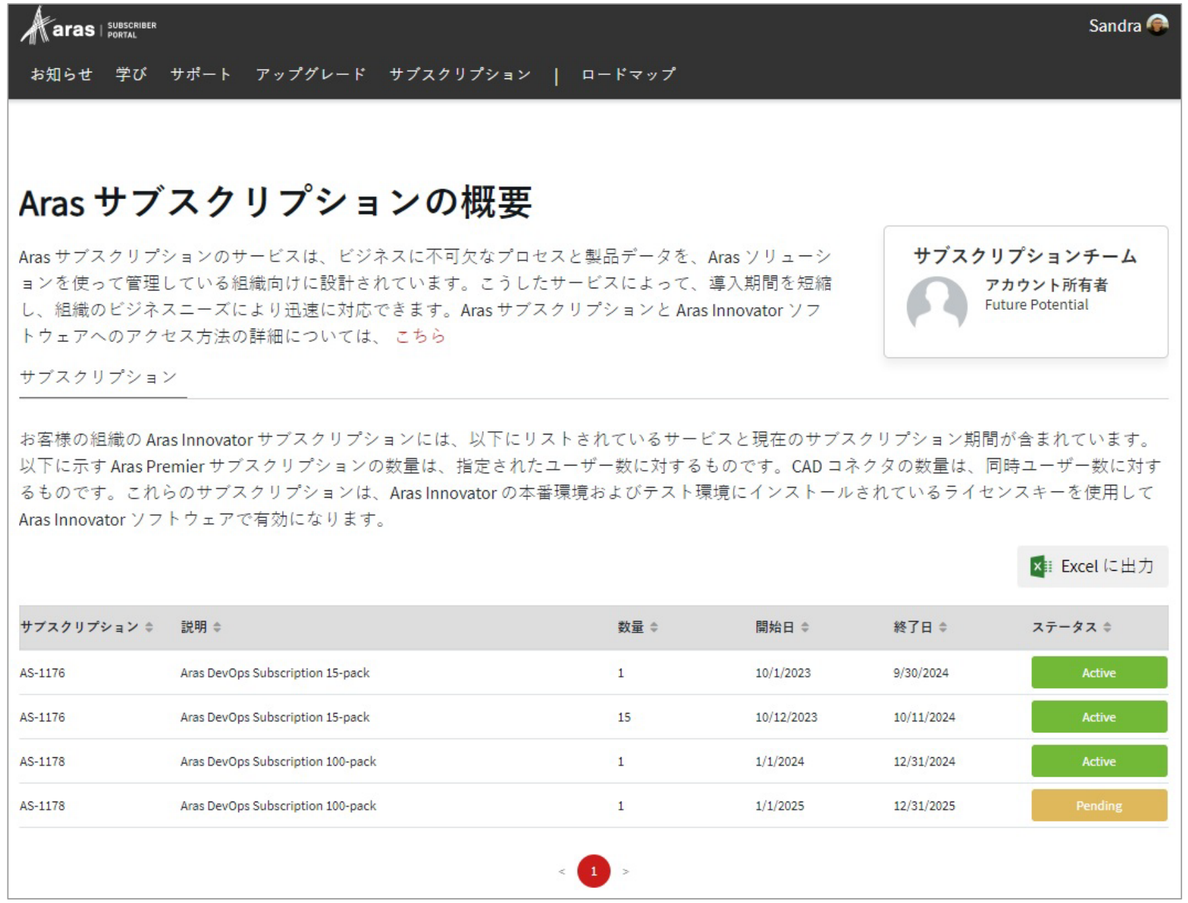
Localization Projects

- Japanese translations are the priority as Aras has determined this has the highest demand, and to better support our Japanese customers
- Translated:
  - Aras Subscriber Portal content
- In Process:
  - Website
  - Aras Innovator Platform
  - Applications
  - Platform Components



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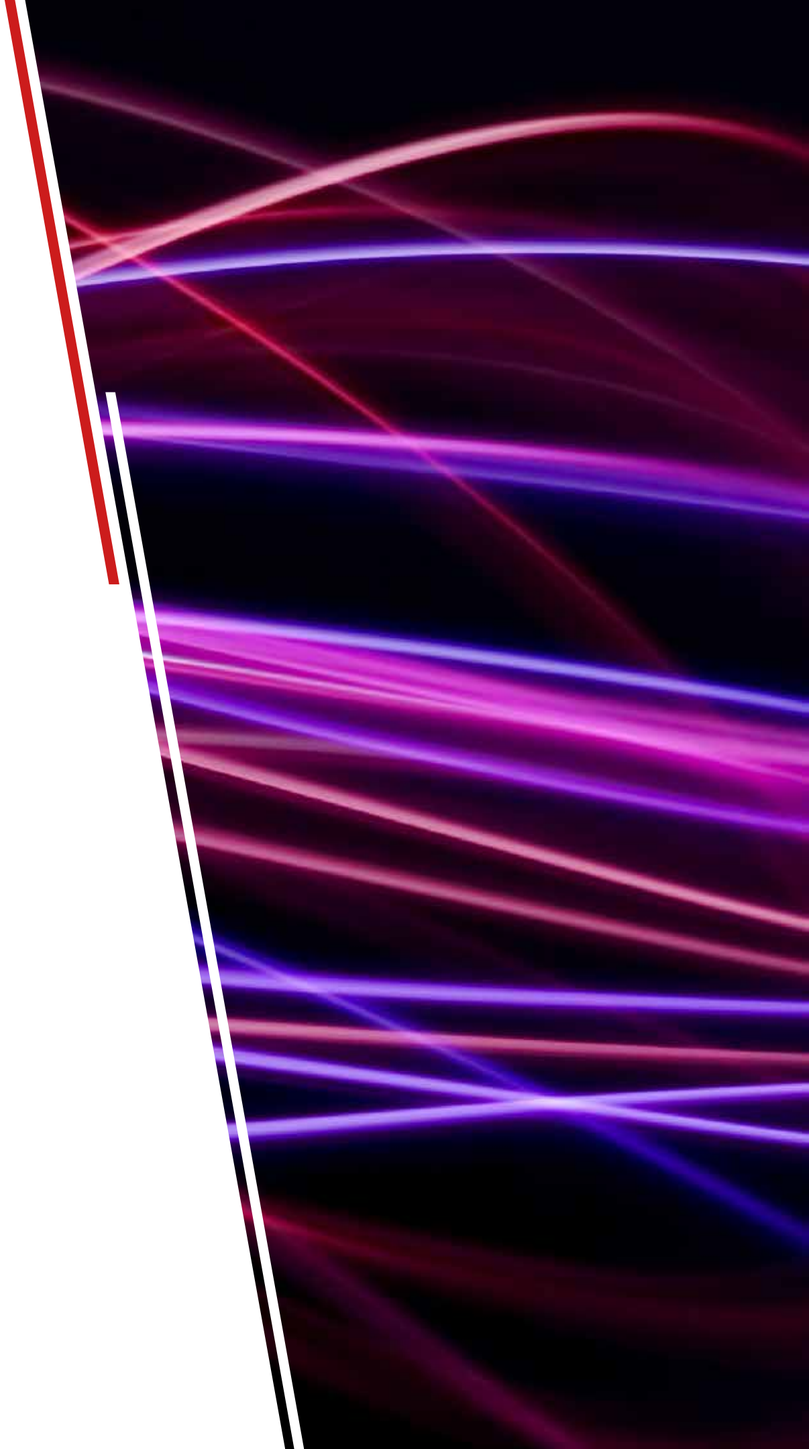
What’s Coming to Aras Product Information



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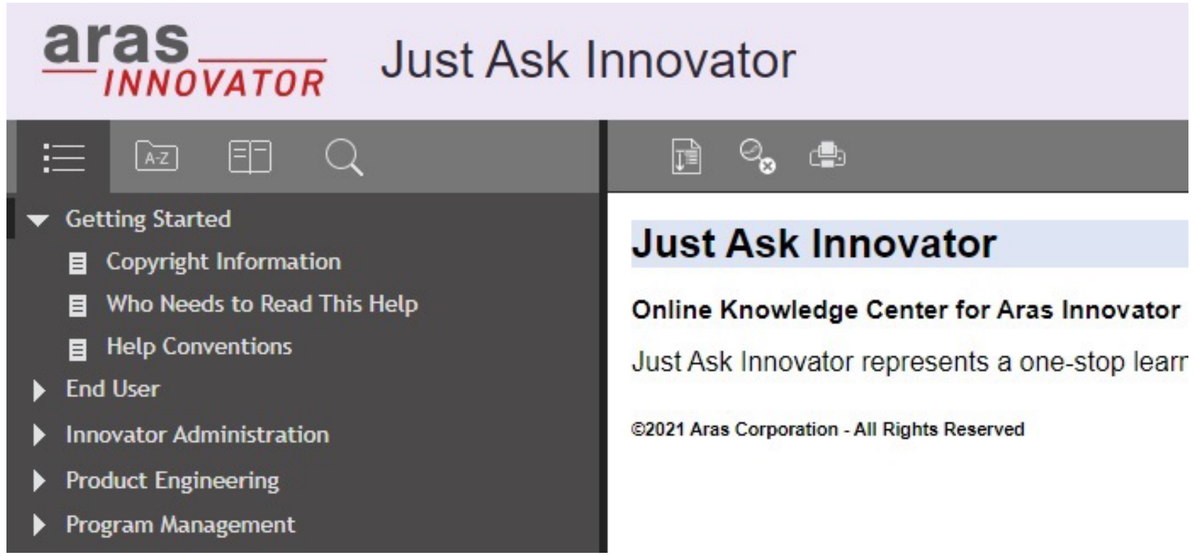
Aras Online Help Transformation



- Aras online help will be published in HTML5 format. This enables Aras customers to easily customize the Aras online help for their specific configuration utilizing any HTML editing software.
- The online help files will be updated to map to Aras Innovator, applications, and platform components which enables the implementation of context-sensitive help.

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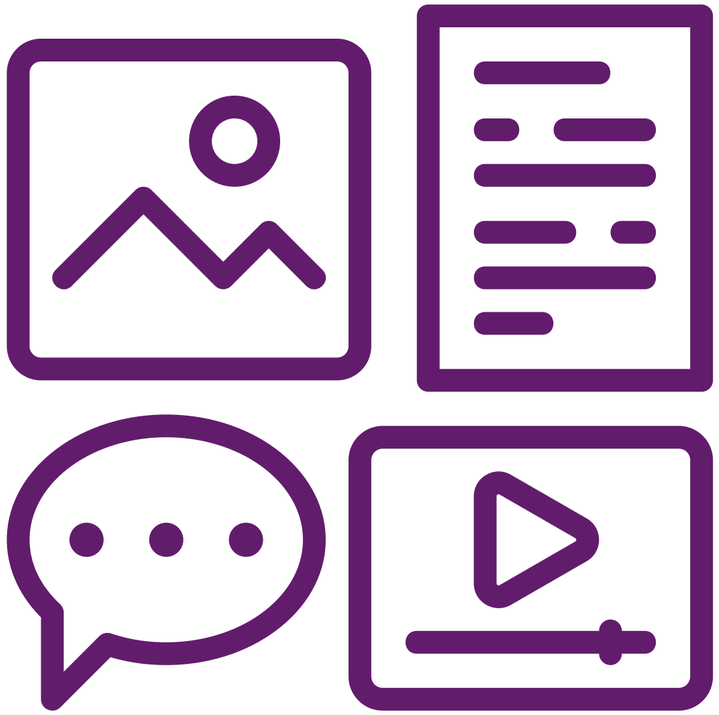
Expansion of Product Information



- All Aras Product Information provided on aras.com will be updated to include the following:
  - Product Description and Overview
  - Purpose of the Product
  - Customer Pain Points the Product Resolves
  - History of the Product and Future Pipeline
  - Mapping Product to Customer Needs
  - Customer Stories
  - Demo Recordings
  - Product Feature Tutorial Videos
  - Brochures
- Aras Online Documentation to be published on aras.com
  - Aras Product Documentation will be added to the public website which enables all users to have access
  - Cross-references will be included in various areas with the Aras Online Documentation, such as blogs
  - Provides more product information for companies looking for a PLM solution

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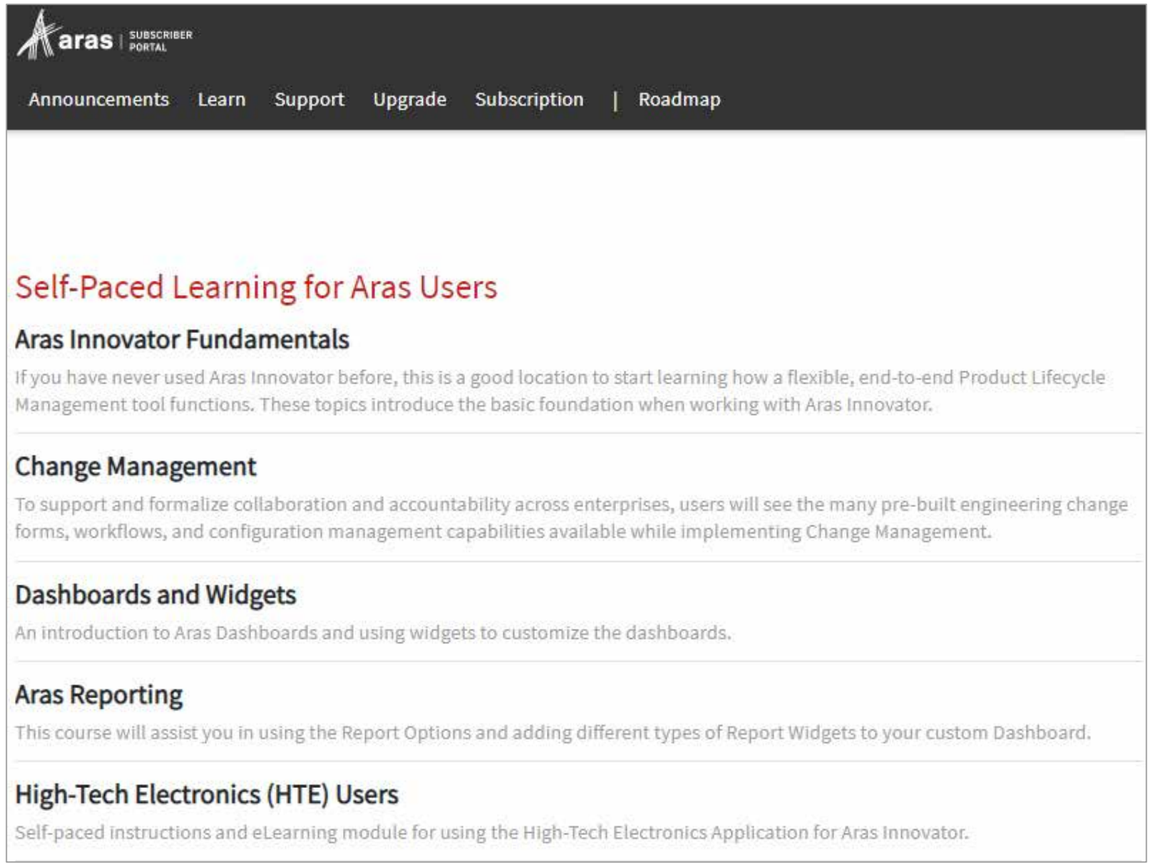
What’s Happening with eLearning



- eLearning is now part of Product Management
- Modules will be streamlined and consistent to provide a recording of product functionality with applicable use case workflows
- eLearning training modules will transition to an online training community to include the following:
  - Cloud Platform
  - Personalized Learner Dashboard with Progress Tracker
  - Immersive Browsing and Search
  - Individual eLearning Modules and Groupings for Certifications
  - Simulated Modules to Promote Learner Interactivity
  - Gamification
  - Quizzes
  - Reporting
  - AI-Based Recommendations
  - Enterprise Grade Performance and Security
  - Additional Exciting Features!

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Q&A

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